W.5.b.

AGENDA COVER MEMO

AGENDA DATE: 2/8/2006

TO: BOARD OF COUNTY COMMISSIONERS

DEPT: Health & Human Services

PRESENTED BY: Joseph J. Reiley

AGENDA ITEM TITLE: ORDER IN THE MATTER OF ADJUSTING THE

DEPARTMENT OF HEALTH & HUMAN SERVICES BUDGET (HUMAN SERVICES COMMISSION FUND 285) TO ACCEPT ADDITIONAL REVENUES IN THE AMOUNT OF \$122,858 FOR THE VETERAN SERVICES PROGRAM AND, OF THIS, TO APPROPRIATE \$61,429 IN REVENUE AND EXPENDITURES TO INCREASE FTE BY 1.5 BY ESTABLISHING A 1.0 FTE ASSISTANT VETERAN SERVICES COORDINATOR AND INCREASING THE CURRENT 0.5 FTE OFFICE ASSISTANT 2 TO 1.0 FTE AND INCREASING MATERIALS AND SERVICES.

I. MOTION

ORDER _____/ To adjust the Department of Health & Human Services budget (Human Services Commission fund 285) to accept additional revenues in the amount of \$122,858 for the Veteran Services program and, of this, to appropriate \$61,429 in revenue and expenditures to increase FTE by 1.5 by establishing a 1.0 FTE Assistant Veteran Services Coordinator and increasing the current 0.5 FTE Office Assistant 2 to 1.0 FTE and increasing materials and services.

II. ISSUE OR PROBLEM

With the passage of Senate Bill 1100, the 2005 State Legislature established a County Veterans Services Expansion program. Along with Senate Bill 5629 which allocated funding, these measures provide for direct disbursements to expand each County Veteran Services Öffice (CVSO). Based on the funding formula developed by the Oregon Department of Veterans Affairs (ODVA), Lane County will be allocated \$122,858 per annum for fiscal years 2005-06 and 2006-07. This money is to be used to expand the Lane CVSO and may not be used to supplant current county funding for that office, except in certain circumstances (See, SB 1100, Section 6). Please recall that this Board wrote a letter to the Lane County Legislative Delegation this past summer to object to a "Maintenance of Effort" requirement. While the language originally objected to was modified, the basic concept was maintained. In early January, 2006 Lane County received a disbursement of \$61,429 for the first two quarters of FY 2005-2006. That money is currently waiting the Board's ruling on this Motion and Order before use. In

order to implement this expansion program, revenues and expenditures must be approved and positions must be created or increased.

III. DISCUSSION

A. Background

Veterans and their dependents and survivors are eligible for a wide variety of state and federal benefits based upon qualifying military service. These benefits range from monthly compensation for current, chronic health conditions which are due to their military service, to eligibility for special financing for the purchase of a home, to direct health care services at medical centers and out-patient clinics nationwide. The Department of Veterans Affairs (VA) administers federal benefits for veterans. In 2004, the VA expended over \$85 million in Lane County alone. Of that, over \$46 million was in direct payments to disabled veterans eligible for either service connected compensation or non-service connected pension.

As the decision making body for benefit eligibility questions, the VA may not also advocate for individual veterans. The application process is complicated and may take up to a year in the initial phase and three to five years if an appeal is necessary. Although this process is intended as a "non-adversarial administrative adjudication" many veterans, who have been waiting years for a favorable benefit determination, would disagree. Accordingly, the millions of dollars paid by the VA into Lane County's economy are at risk without a strong and accessible local advocate for veterans. That local advocate is the Lane County Veterans Services Office whose mission is to assist veterans in obtaining the maximum benefit to which they are entitled under the law. Since this office became a county program, direct VA payments to Lane County veterans have increased by over \$12 million.

The efforts that CVSO's make to assist local veterans and support local communities were recognized during the recent legislative session. Along with this recognition came the realization that local services must be expanded to meet the increasing needs of the veteran population. This population is facing the twin pressures of aging of the World War II, Korean and Vietnam era veterans and expansion by veterans newly returned from the battlefields in Iraq and Afghanistan. Furthermore, since the counties have carried much of the obligation of funding veteran services offices in the past, the state acknowledged their responsibility in this arena and passed SB's 1100 and 5629 to provide state funding for the necessary expansion of CVSO services.

B. Analysis

To further the implementation of the SB's 1100 and 5629 and adequately serve the needs of Lane County veterans 1.5 FTE positions are needed: a 1.0 FTE Assistant Veteran Services Coordinator and an additional 0.5 FTE Office Assistant 2. Additionally, an appropriate increase in Materials and Services is also necessary.

The Assistant Veteran Services Coordinator will join the Program Coordinator and another Assistant Coordinator in providing direct counseling and case worker services to, and advocacy for, local veterans and their dependents and survivors. Currently, veterans must wait over four weeks to obtain an appointment and with this added position we expect wait times to decrease. Furthermore, with the additional staffing, current veteran services outreach efforts will be expanded. The Assistant Coordinator is now traveling to Florence to see veterans twice a month. This is obviously inadequate as 15 to 25 veterans seek services during each visit. As we typically allocate an hour for each in-office appoint, at least a doubling of the number of hours in Florence is warranted. Furthermore, with additional staff, increased services to other outlying county communities and to home or facility bound veterans will be feasible.

The expansion of the current 0.5 FTE Office Assistant 2 to full-time (position #50101) will provide greater stability and full-time administrative support to the case workers. Currently, the service office relies on VA work-studies (County volunteers) to provide coverage and such support. This is a less than ideal situation due to their relative inexperience and varying school schedules.

C. Alternatives / Options

- 1. To adjust the department of Health & Human Services budget (Human Services Commission Fund 285) to accept additional revenues in the amount of \$122,858 for the Veteran Services program and, of this, to appropriate \$61,429 to increase FTE by 1.5 by establishing a 1.0 FTE Assistant Veteran Services Coordinator (March June) and increasing the current 0.5 FTE Office Assistant 2 to 1.0 FTE (February June) and increasing Materials and Services.
- 2. Not to adjust the department of Health & Human Services budget (Human Services Commission Fund 285) to accept additional revenues in the amount of \$122,858 for the Veteran Services program and, of this, to appropriate \$61,429 to increase FTE by 1.5 by establishing a 1.0 FTE Assistant Veteran Services Coordinator (March June) and increasing the current 0.5 FTE Office Assistant 2 to 1.0 FTE (February June) and increasing Materials and Services.

D. Recommendation

To approve Option #1.

IV. IMPLEMENTATION / TIMING

Upon board approval, the budget adjustments will be processed and the positions adjusted and established. A comprehensive and detailed expansion plan will be filed with the Oregon Department of Veterans Affairs by March 31, 2006 in order for the Quarter 3 Disbursements to be authorized. Thereafter, quarterly reports on expenses

and activities will be required by ODVA. The recruitment process for the personnel will commence immediately. Interviews will commence as soon as possible.

V. ATTACHMENTS

Board Order

THE BOARD OF COUNTY COMMISSIONERS, LANE COUNTY, OREGON

RESOLUTION AND ORDER:) IN THE MATTER OF ADJUSTING THE DEPARTMENT OF HEAD & HUMAN SERVICES BUDGET (HUMAN SERVICES COMMISS) FUND 285) TO ACCEPT ADDITIONAL REVENUES IN THE AMO OF \$122,858 FOR THE VETERAN SERVICES PROGRAM AND THIS, TO APPROPRIATE \$61,429 IN REVENUE EXPENDITURES TO INCREASE FTE BY 1.5 BY ESTABLISHIND 1.0 FTE ASSISTANT VETERAN SERVICES COORDINATOR INCREASING THE CURRENT 0.5 FTE OFFICE ASSISTANT 2.1.0 FTE.	SION OUNT O, OF AND NG A AND
WHEREAS, La Commission, funds	ane County Department of Health & Human Services, Human Servic and administers a veteran services program; and	ces
WHEREAS, the expansion and enhance	e Oregon Legislature has made available \$2,600,000 to provide for ancement of county veteran service offices; and	the
Commission, Veter	ane County Department of Heath & Human Services, Human Servican Services Program was allocated \$122,858 for each year of the Oregon Department of Veterans Affairs; and	ces the
WHEREAS, the County may, in according revenues and experiences	ne Board of County Commissioners as the governing body of Lacordance with ORS 294.326(2), appropriate by resolution unanticipanses.	ane ited
County Department	FORE, IT IS HEREBY RESOLVED AND ORDERED, that the La of Health & Human Services is approved to accept disbursements fr ment of Veterans Affairs in the amount of \$122,858 for the Vete nd	rom
IT IS FUTHER and expenses; and	R ORDERED that appropriations are increased by \$61,429 in rever	nue
established and the	R ORDERED a 1.0 FTE Assistant Veteran Services Coordinator current 0.5 FTE Office Assistant 2 position #50101 be increased to ent of Health & Human Services.	
DATED this	day of February 2006.	
	Bill Dwyer, Chair Lane County Board of Commissioner	

APPROVED AS TO FORM

OFFICE OF LEGAL COUNSEL

Tille	FIE .	Job Code	Position#	Effective date Po	sition Cost. B	enefit Cost	Total
Asst. Veterans Svcs Officer	1.00	B055	New	3/1/2006	\$11,183	\$8,243	\$19,426
Office Asst. 2 *	1.00	A005	50101	2/1/2006	\$6,171	\$2,228	\$8,398
TOTAL	2.50	_			\$17,354	\$10,470	\$27,824

REVENUE ALLOCATION

Fund 285	Org	Account Code	Amount	
Veterans Affairs	3427070	453830	\$61,429	
Veterans Anans	0427070	433000	Φ01,420	
		TOTAL		\$61,429

EXPENSE ALLOCATION

Fund 285	J	Account Code	Amount		
Permanent Operating Salaries	3427070	511100	\$17,354		
Employee Benefits	3427070	511600	\$10,470		
Salary Offset	3427070	511850	\$3,657		
Telephone Services	3427070	512344	\$250		
Fleet Vehicle Services	3427070	512531	\$14,558		
Copier Charges	3427070	512536	\$420_		
Direct/Information Services	3427070	512552	\$500		
County Overhead Charges	3427070	512554	\$2,520	3427030	(\$2,520)
Office Expense & Supplies	3427070	512611	\$1,000		
Printing & Binding	3427070	512614	\$300		
Postage	3427070	512618	\$200		
DP Supplies and Access	3427070	512621	\$500		
DP Equipment	3427070	512622	\$5,000		
Business Expense & Travel	3427070	512811	\$2,000		
Outside Education & Travel	3427070	512821	\$2,500		
County Training Classes	3427070	512822	\$200		
<u></u>					\$61,429